

### **Investor Complaint Data (PMS)**

#### Data for the Month Ending – June 2024

|         |                         |                    |          |          |          | Pending      |                    |
|---------|-------------------------|--------------------|----------|----------|----------|--------------|--------------------|
|         |                         | Pending at the end |          |          | Total    | complaints > | Average Resolution |
| Sr. No. | Received from           | of last month      | Received | Resolved | Pending# | 3months      | time^ (In Days)    |
| 1       | Directly from Investors | 0                  | 0        | 0        | 0        | 0            | NA                 |
| 2       | SEBI (SCORES)           | 0                  | 0        | 0        | 0        | 0            | NA                 |
| 3       | Other Sources (if any)  | 0                  | 0        | 0        | 0        | 0            | NA                 |
|         | Grand Total             | 0                  | 0        | 0        | 0        | 0            | NA                 |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints-

| Sr. No. | Month       | Carried forward from previous month | Received | Resolved* | Pending# |
|---------|-------------|-------------------------------------|----------|-----------|----------|
| 1       | April'2024  | 0                                   | 0        | 0         | 0        |
| 2       | May'2024    | 0                                   | 0        | 0         | 0        |
|         | Grand Total | <u>0</u>                            | <u>0</u> | <u>0</u>  | <u>0</u> |

\*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

#### Bandhan AMC Limited (Formerly known as IDFC Asset Management Company Limited)

6th Floor, Tower 1C, One World Center, 841 Senapati Bapat Marg, Prabhadevi (W), Mumbai 400013. Tel:+91 22 6628 9999 Fax: + 91 22 2421 5051 CIN: U65993MH1999PLC123191 investor.services@bandhanamc.com www.bandhanamc.com



# Trend of annual disposal of complaints-

| SN | Year        | Carried forward from previous year | Received | Resolved** | Pending## |
|----|-------------|------------------------------------|----------|------------|-----------|
| 1  | 2021-2022   | 0                                  | 0        | 0          | 0         |
| 2  | 2022-2023   | 0                                  | 0        | 0          | 0         |
| 3  | 2023-2024   | 0                                  | 0        | 0          | 0         |
|    | Grand Total | <u>0</u>                           | <u>0</u> | <u>0</u>   | <u>0</u>  |

\*\* Inclusive of complaints of previous years resolved in the current year.## Inclusive of complaints pending as on the last day of the year.

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